1. **What is the research study about?**

You are invited to take part in this research study. The purpose of doing this research is to improve the wayfinding system of a high school campus in Sydney. Students and their parents often experience difficulties finding the sport fields while entering unfamiliar school campuses particularly at the time of sport competitions when they are in hurry to find the sport fields as soon as possible. Therefore, this research aims to ease wayfinding process for students and their parents, who use the sport facilities on the campus area, by developing a mobile application specifically for guiding them to the sport fields.

You have been invited because you are one of the users or visitors of the sport facilities on the King’s school campus. Therefore, you can be the potential user of the designed wayfinding mobile application.

1. **Who is conducting this research?**

The study is being carried out by the following researchers:

Dr Aida Afrooz, Faculty of built Environment, City Futures, UNSW.

**Research Funder:** This research is being funded by TechVoucher (RG181638)

1. **Inclusion/Exclusion Criteria**

Before you decide to participate in this research study, we need to ensure that it is ok for you to take part. The research study is looking recruit people who are the user or visitor of the sport facilities on the King’s school campus (above 16 years old).

1. **Do I have to take part in this research study?**

Participation in this research study is voluntary. If you do not want to take part, you do not have to. If you decide to take part and later change your mind, you are free to withdraw from the study at any stage.

If you decide you want to take part in the research study, you will be asked to:

* Read the information carefully (ask questions if necessary);
* Sign and return the consent form if you decide to participate in the study;
* Take a copy of this form with you to keep.

1. **What does participation in this research require, and are there any risks involved?**

If you decide to take part in the research study, the researcher will ask you to participate in an online survey. The questionnaire will ask you questions about the functionality and usefulness the designed wayfinding mobile application for the King’s school campus. It should take approximately 10 minutesto be completed.

We don’t expect this questionnaire to cause any harm or discomfort, however if you experience feelings of distress as a result of participation in this study you can let the research team know and they will provide you with assistance.

1. **What are the possible benefits to participation?**

We hope to use information we get from this research study to benefit the technical team of this research, who develop the mobile application, with better understanding of the drawbacks and issues of the application and the ways that it could be improved.

1. **What will happen to information about me?**

By signing the consent form you consent to the research team collecting and using information about you for the research study. Your data will be kept for 7 years after the project’s completion. We will store information about you in a non-identifiableformat at CityData (https://citydata.be.unsw.edu.au/).

Your information will only be used for academic publications and research in de-identified form. Information collected for this research project may be made available to other research projects in de-identified form only.

The information you provide is personal information for the purposes of the Privacy and Personal Information Protection Act 1998 (NSW). You have the right of access to personal information held about you by the University, the right to request correction and amendment of it, and the right to make a compliant about a breach of the Information Protection Principles as contained in the PPIP Act. Further information on how the University protects personal information is available in the [**UNSW Privacy Management Plan**](https://www.legal.unsw.edu.au/compliance/privacyhome.html).

1. **How and when will I find out what the results of the research study are?**

The research team intend to publish and report the results of the research study in a variety of ways. All information published will be done in a way that will not identify you.

If you would like to receive a copy of the results you can let the research team know by adding your email address within the consent form. We will only use these details to send you the results of the research.

1. **What if I want to withdraw from the research study?**

If you do consent to participate, you may withdraw at any time. You can do so by completing the ‘Withdrawal of Consent Form’ which is provided at the end of this document. Alternatively you can ring the research team and tell them you no longer want to participate. Your decision not to participate or to withdraw from the study will not affect your relationship with UNSW Sydney*.*

If you decide to leave the research study, the researchers will not collect additional information from you. Any identifiable information about you will be withdrawn from the research project.

The research team will destroy any information about you that was collected during your participation in the study.

1. **What should I do if I have further questions about my involvement in the research study?**

The person you may need to contact will depend on the nature of your query. If you require further information regarding this study or if you have any problems which may be related to your involvement in the study, you can contact the following member/s of the research team:

**Research Team Contact Details**

|  |  |
| --- | --- |
| **Name** | *Aida Afrooz* |
| **Position** | *Research Associate* |
| **Telephone** | 9385 5255 |
| **Email** | *a.eslamiafrooz@unsw.edu.au* |

**What if I have a complaint or any concerns about the research study?**

If you have a complaint regarding any aspect of the study or the way it is being conducted, please contact the UNSW Human Ethics Coordinator:

**Complaints Contact**

|  |  |
| --- | --- |
| **Position** | UNSW Human Research Ethics Coordinator |
| **Telephone** | + 61 2 9385 6222 |
| **Email** | [humanethics@unsw.edu.au](mailto:humanethics@unsw.edu.au) |
| **HC Reference Number** | HC180552 |

**Consent Form – Participant providing own consent**

**Declaration by the participant**

* I understand I am being asked to provide consent to participate in this research study;
* I have read the Participant Information Sheet or someone has read it to me in a language that I understand;
* I understand the purposes, study tasks and risks of the research described in the study;
* I provide my consent for the information collected about me to be used for the purpose of this research study only.
* I have had an opportunity to ask questions and I am satisfied with the answers I have received;
* I freely agree to participate in this research study as described and understand that I am free to withdraw at any time during the study and withdrawal will not affect my relationship with any of the named organisations and/or research team members;
* I would like to receive a copy of the study results via email or post, I have provided my details below and ask that they be used for this purpose only;

**Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Address: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Email Address: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

* I understand that I will be given a signed copy of this document to keep;

**Participant Signature**

|  |  |
| --- | --- |
| Name of Participant (please print) |  |
| Signature of Research Participant |  |
| Date |  |

**Declaration by Researcher\***

* I have given a verbal explanation of the research study, its study activities and risks and I believe that the participant has understood that explanation.

**Researcher Signature\***

|  |  |
| --- | --- |
| Name of Researcher (please print) |  |
| Signature of Researcher |  |
| Date |  |

**+An appropriately qualified member of the research team must provide the explanation of, and information concerning the research study.**

**Note: All parties signing the consent section must date their own signature.**

**Form for Withdrawal of Participation**

I wish to **WITHDRAW** my consent to participate in this research study described above and understand that such withdrawal **WILL NOT** affect my relationship with The University of New South Wales. In withdrawing my consent I would like any information which I have provided for the purpose of this research study withdrawn.

**Participant Signature**

|  |  |
| --- | --- |
| Name of Participant  (please print) |  |
| Signature of Research Participant |  |
| Date |  |

**The section for Withdrawal of Participation should be forwarded to:**

|  |  |
| --- | --- |
| CI Name: | Aida Afrooz |
| Email: | *a.eslamiafrooz@unsw.edu.au* |
| Phone: | *9385 5255* |
| Postal Address: | Level 3, CityFutures, faculty of Built Environment, Red Centre (west wing), UNSW, Kensington NSW 2052 |